



ImageSensing
systems

Precision decisions.

May 4, 2016

Dear Valued Partner:

Please accept this document as notification that effective December 31, 2016, Image Sensing Systems, Inc. (ISS) will no longer be servicing or supporting the RTMS X3. Any sensors requiring service must be received by ISS on or before October 31, 2016.

The RTMS X3 models were introduced to the traffic management industry in November 2002. The parts necessary to build the RTMS X3 sensor are now less available. As a result, ISS must discontinue service and support of this model of radar detection products. In planning for this event, ISS introduced the RTMS Sx-300 radar sensor in 2014, which provides a simple and easy transition plan. The Sx-300 offers the best lane detection capabilities available in the market, providing the ability to provide up to 12 lanes of simultaneous detection reporting and traffic data. To show our customers we are committed to providing quality products, the Sx-300 has an industry leading warranty of five years.

Please contact your regional distributor, or ISS customer support to assist with an upgrade and maintenance replacement plan to fulfill your future radar detection needs.

Thank you for your continued business. We look forward to hearing from you on how we can assist you with your traffic management goals.

Sincerely,

Nathan Silver
Product Manager – Traffic Management

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